

## Wholesale Terms and Conditions

As a growing business, Specter makes every effort to be respectful of our client's business operations. It is vitally important that your experience with us is a positive and pleasant one. At the same time, we must be respectful of the demands placed on us as a business and to build structure, consistency, and fiscal solvency into our operations. We appreciate your attention to these terms and conditions.

- Wholesale orders are available to businesses and organizations. An EIN will be requested.
- The minimum order for the first order is \$500. There is no amount limit placed on subsequent orders or re-orders until March of the following year.
- We will accept wholesale orders under \$500 however the extended cost of items will be the wholesale price plus 50%. In other words, if an item's wholesale price is \$20, the offered cost to wholesale customers not meeting the minimum order requirement would be \$30.
- All orders are shipped UPS Ground unless otherwise specified. You may contact us to discuss other shipping options.
- All Shipping & Handling will be billed to the Purchaser.
- All orders over 500 pieces require a 50% deposit before processing.
- Orders over \$1500 require a 15% non-refundable deposit payable at the time of order.
- All orders placed by first time purchasers must be paid in full at the time the items are ready to be shipped.
- We accept Visa, Mastercard, American Express and Discover. Your card will be charged on the date of shipping except for those circumstances outlined in these terms.
- Business checks, cashiers checks, and money orders are also accepted. A \$45 fee will be charged for returned checks.
- Net 30 is available to repeat Purchasers with a good credit history with Specter. The Purchaser will be asked to provide valid credit card information in order to qualify for Net 30 terms. The order balance (product and S&H) must be paid in full 30 calendar days after the shipment is received or the credit card will be charged.
- Net 30 **may** be extended to first time Purchasers who complete the Specter Business Credit Application. In addition to the terms listed above, first time Purchasers approved for Net 30 will be charged 20% of the total order at the time the items are ready to ship.
- Specter will accept Drop Shipment orders. A \$10 processing fee will be applied to each shipment destination. The Retailer/Distributor will be responsible for the entire balance, including any applicable fees and S&H. There is no Net 30 for Drop Ship orders.
- Specter does not accept Halloween Dating.
- After September 1<sup>st</sup>, all orders under 100 pieces will be shipped within 15 business days. Contact us for shipping and processing details for larger orders.
- Cancellation of orders, in their entirety, a reduction of over 50% of the initial product total, or below the minimum order amount, will incur a non-refundable restocking fee of 10% of the original product cost if canceled within 10 business days of the shipping date. This fee does not include any deposits made on the order.
- Rush delivery may be available depending on inventory and the specific order information. Additional processing fees may apply.
- Price discounts may be available for orders exceeding 100 pieces. Please contact us to discuss your order.
- If any items are missing or damaged, Specter will either replace or credit the Purchaser's account provided we are notified within 10 business days of the orders receipt.
- If, for whatever reason, no payment is received within 60 days of the payment due date, a late fee of 10% of the order's balance will be applied to the existing balance, and every 30 days thereafter.
- NCA Group members who provide a valid ID number are eligible for the following discounts on their product orders:
  - 2% on orders totaling between \$500 and \$999
  - 5% on orders between \$1000 and \$2500
  - 10% on orders over \$2500